

# BPO SERVICE

**Increase profits and save money on operational expenses and make your business more successful!**

# BROCHURE

**[WWW.ARDITESBD.COM](http://WWW.ARDITESBD.COM)**

## **ARDITES BANGLADESH LTD**

Firoz Tower (Floor 11), 152/3-B, Panthapath, Green Road,  
Dhaka-1207, Bangladesh  
[info@arditesbd.com](mailto:info@arditesbd.com), ph: +8801715149996

# INTRODUCTION

ARDITES Bangladesh Ltd. is a BPO and software development company in Bangladesh, a member of BASIS (Bangladesh Association of Software and Information Services).

Initially the company was founded in 2007 named as "ARDITES Testing Services Ltd." headquartered in Finland and a offshore office in Bangladesh while it worked on software development and IT services.

Later the company has renamed and registered in Joint Stock Companies (RJSC) of Bangladesh in 2014 as "ARDITES Bangladesh Ltd.". Right now the company is located in Panthapath area, which is one of the busiest place in the City.



Managing Director,  
Mr. Zularbine  
Kamal. He has 19  
years of  
experience in ITES  
sector.

The company has a portfolio of BPO, Software Development, Software Quality Assurance and related activities. The core business principle is to produce quality services with the slogan "Serious About Quality".

Ardites is looking for outsourcing partners who can export their business process in Bangladesh. Specially those activities which are not possible (yet) to automate by softwares, or some human involvement is needed.

## ARDITES

# MISSION & VISION

Operations Director, MS. Nurunnahar Arju. She is taking care of operations and international business and customer relationship.



Ardites is a member of ITC SheTrade as 40% of the company share is owned by women. Ardites is committed to promote potentiality of women in software industry. We ensure women friendly environment that would develop them as talented, successful and influential women. Woman empowerment is one of our motto.

Our mission is to contribute to the business growth of our customers by delivering quality output. We are working in such a way that the owners of a company can increase profits and save money on operational expenses to make their business more successful.



Photo: Girls are working in CAD production

# BPO

## CAD SERVICES

Ardites is providing CAD services since 2013. We do drafting work as per customers need.

Type of work: Floor Plan drawing

Customer: CubiCasa Oy, Finland

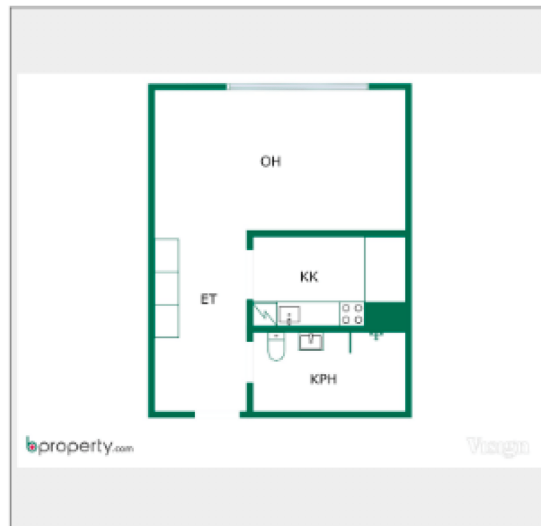
Total Floor plan drawn by the team: 58,000+

Floor plan drawing tools: Editor tool from Cubicasa Oy, and Sketchup

### FLOOR PLAN DRAWN 2017-2019



### FLOOR PLAN SOURCE AND OUTPUT












This floor plan is drawn from a hand-drawn sketch in a paper. Cubicasa has provided their own CAD drawing tool, called Editor Tools, and our producers have drawn this and delivered it to the client directly. The clients are located in Europe.

### TOOLS EXPERTISE OF THE TEAM

Project management tools:  
 Google hangout  
 Google sheets and drive  
 Automation software for the production cycle.

Engineering tools:  
 Sketchup drawing  
 AutoCAD drawing (2D)  
 Adobe Photoshop

# SOME PROFILES OF THE ENGINEERS

<b>Name :</b> Sarabanthura Surovi <b>Job title :</b> Floor Plan Producer Diploma in Civil Engineering From Ahsanullah University of Science & Technology, Studying B. Sc in Civil Engineering from The Institution of Engineers Bangladesh (IEB)	<b>Floor plan drawn:</b> 18000+ (7 Years) <b>Tool and Skills:</b> AutoCAD drawing (2D & 3D), Sketchup drawing, Adobe Illustrator (Logo Design, Business Card Design, Banner, Poster etc) , Adobe Photoshop, Microsoft paint, Glass paint,	<b>Name :</b> Most.Motija Akter <b>Job title :</b> Floor Plan Producer Diploma in Engineering, Instrumentation and Process Control Technology, Dhaka Mohila Polytechnic Institute (BTEB) Dhaka.	<b>Floor plan drawn:</b> 10500+ (4 Years)	<b>Name :</b> Arobi Akter <b>Job title :</b> Floor Plan Producer Diploma in Engineering Architecture & Interior Design From Rajshahi Mohila Polytechnic Institute, Studying Bachelor of Architecture Sonargaon University.	<b>Floor plan drawn:</b> 6000+ (3 years)
					
<b>Name :</b> Ashikur Rakhman <b>Job title :</b> Floor Plan Producer B. Sc in Civil Engineering, World University of Bangladesh, Diploma in Civil Engineering Habiganj Polytechnic Institute, Habiganj .	<b>Floor plan drawn:</b> 5500+ (2.5 years) <b>Tool and Skills:</b> AutoCAD, 3ds MAX, Revit Architecture, Sketch-up , Adobe Photoshop	<b>Name :</b> Raihana Parvin Sathy <b>Job title :</b> Floor Plan Producer Diploma in Architecture & Interior Design Institute: Khulna Mohila Polytechnic Institute, khalishpur, Khulna. BSC in Civil Engineering at AMIE(under of BUE)	<b>Floor plan drawn:</b> 4500+ (2 years)	<b>Name :</b> Chinmoy Gain <b>Job title :</b> Floor Plan Producer Diploma in Civil Engineering Khulna polytechnic institute.	<b>Floor plan drawn:</b> 4500+ (2 years)
					
<b>Name :</b> Ummay Habiba <b>Job title :</b> Senior Floor Plan Producer BSc in Civil Engineering from Ahsanullah University of Science and Technology	<b>Floor plan drawn:</b> 2400+ ( 1 year) <b>Tool and Skills:</b> AutoCAD drawing (2D & 3D), Sketchup drawing, Structural drawing, ETABS drawing	<b>Name :</b> Amitesh Gain <b>Job title :</b> Floor Plan Producer B.Sc. EEE American International University-Bangladesh	<b>Floor plan drawn:</b> 1400+ (1 year)	<b>Name :</b> Amina akter <b>Job title :</b> Floor Plan Producer Diploma in Architecture ( Dhaka Polytechnic Institute), B.Arch in State University Of Bangladesh ( Studying)	<b>Floor plan drawn:</b> 500+ (6 months)
					

## PRODUCTION PROCESS

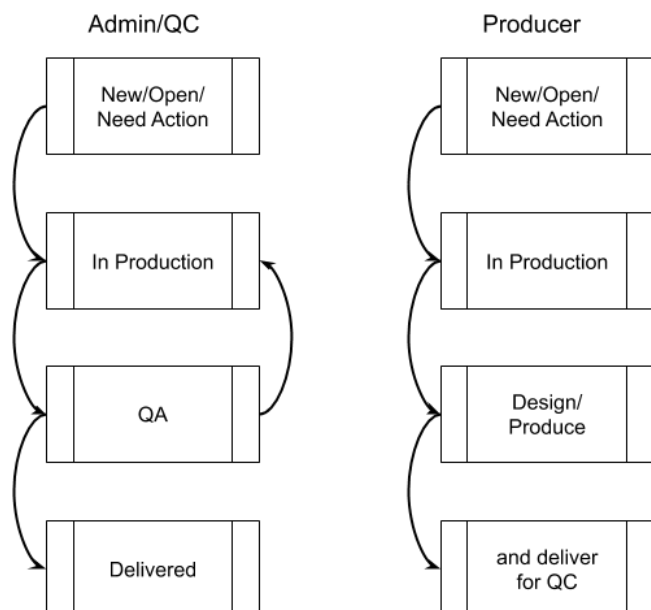
Engineers are taking part in production cycle both as producer and quality assurance personel. Strong project management skill is in practiced by the team.

### Producers

- Take a new work
- Change status to in-production
- Draw the floor
- Deliver to the QA

### Admin/QA

- Open an order from QA
- Change status in QA
- Complete QA
- Send back to the producer if NG
- Deliver to the Client if OK



# RESOURCES

## HUMAN RESOURCES

Some of the resources use our office space and some are working from home as freelancer.

Female Engineers: 16

Male Engineers: 12



Photo: Engineers are working at Ardites

## INTERNET

Main: Bangladesh Online (BOL)  
Redundant : Delta Infocom Ltd.

## OFFICE SPACE

1700 sft (158 sqm)  
Firoz Tower (Floor 11), 152/3-B, Panthapath,  
Green Road, Dhaka-1205, Bangladesh

## WORKSTATIONS AND SERVERS

- Desktop & Laptops: 30
- Server: 3
- Printer and scanner: 2

- Managed hosting services
- DNS reseller from eNoms
- Services at [arditeshost.com](http://arditeshost.com)

# OUR PARTNERS

Ardites has a portfolio of reputed clients across the Globe. Rather than focusing on the number of clients we focus on creating sustainable relationship with fewer trusted solution partners. Superior product and service quality and a portfolio of reputed customers are the cornerstones based on which Ardites has achieved a high brand image in Bangladesh. Some of our major clients are mentioned below:



**GBuilder**

gbuilder.com, BIM based solution for the Real Estate Builder. Java, nodejs, Virtual Reality and testing related services

**CUBICASA**

cubi.casa, R&D and Floor plan production. AI and Javascript solution.



whiteningbar.jp, web application development using PHP, smarty, mysql



Govt approved body for the Software industry development in Bangladesh. Membership number - G368



bigroof.co.uk, London based property management company. PHP Codeignitor coding and testing services.

**SOFTENGINE**

softengine.co.uk, Mobile application development and related service for this london based company.



Ardites is a 40% woman owned company and member of SheTrades. ITC is helping us to building capacity and business.

# CONTACT

## LUTHFUL BARI

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Firoz Tower (floor 11), 152/3-B,  
Panthapath, Green Road,  
Dhaka-1207, Bangladesh

+8801626474206

[bari@arditesbd.com](mailto:bari@arditesbd.com)

skype: luthful\_bari

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